## **O APMG** International

# Application Service Library Certification

Ensure your application management methods are up to date and effective

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In Partnership With





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# Design, organize and execute effective application management with ASL®2 certification.

The discipline of successful application management has become increasingly important as organizations are challenged to keep their complex portfolios of applications up-to-date, up-and-running and under control.

As applications are released on an increasingly frequent basis, the pressure to keep up has never been greater.

The Application Services Library (ASL) framework provides guidance with supporting best practices for application management in the broadest sense of the term. The framework provides the necessary guidelines for day-to-day support, maintenance and renewal, and application portfolio and lifecycle management.

## The application services library comprises:

- A process framework for application management
- A dynamic collection of best practices to which industry partners have contributed
- A maturity model with a description of five maturity levels for each key process
- Support to those who wish to professionalize their application management.

ASL integrates well with IT service management frameworks, while they address the technical management requirements of services, ASL addresses application management requirements. ASL also interfaces with BiSL®, which complements ASL's IT service supply orientation with the business' demand and use perspectives.

## By using ASL, individuals can help their organizations improve:

- The quality of support provided to the user organization
- Financial management during the whole application lifecycle
- The speed of response to business change

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Strategic investments in the application

### 🕲 Who Is It For? (i) Qualifications Available ASL certification is aimed at practitioners, Foundation - multiple choice managers, process consultants, and quality managers in the application management domain You may also be interested in: who want to raise the quality of their application management processes, skills and relationships ▶ BiSL® ▶ ISO/IEC 20000 with the partners in their 'ecosystem'. ▶ COBIT<sup>®</sup> 2019 APMG Lean IT Find out more online at: apmg-international.com/asl ASL® and BiSL® are Registered Trade Ma ks of Van Haren Publishing. ITIL® is a registered trade mark of AXELOS Limited, used under permission of AXELOS Limited. All rights reserved. COBIT® is a Registered Trade Mark of Information System Audit and Control Association® (ISACA®) Professional certifications designed to help individuals and their organizations perform more effectively.

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