



Project Analytics

 **APMG**
International



Project Analytics

INTRODUCTION TO DATA DRIVEN PROJECT DELIVERY



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DEFINE PROJECT DATA ANALYTICS

Project data analytics refers to the use of data and analytical techniques to inform and improve the management of a project. This can involve collecting and analysing data related to various aspects of a project, such as cost, schedule, and performance, in order to gain insights and make more informed decisions.

For example, a project manager might use data analytics to track the progress of a project and identify potential risks or issues. By analysing data on the project's budget, schedule, and scope, the manager might be able to spot trends or patterns that indicate potential problems, such as cost overruns or delays. This information can then be used to adjust the project plan and prevent or mitigate these problems.

Another example of project data analytics is the use of predictive analytics to forecast the outcome of a project. By analysing data on past projects, a project manager might be able to develop a model that can predict the likelihood of a project being completed on time, within budget, and to the required quality standards. This information can be used to identify potential issues early on and take corrective action to prevent them from impacting the project.

Here are some of the benefits of using project data analytics in the workforce:

- 1) Improved decision making: By analysing data, project managers can gain insights and make more informed decisions that can lead to better project outcomes.
- 2) Increased transparency and collaboration: By making data available to stakeholders, project data analytics can increase transparency and collaboration among team members.
- 3) Improved project performance: By identifying potential risks and issues early on, project data analytics can help managers take corrective action to prevent them from impacting the project.



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- 4) Better resource allocation: By analysing data on costs, schedules and performance, project data analytics can help managers allocate resources more effectively.
- 5) Predictive insights: Predictive analytics can help project managers forecast the outcome of a project and take action to mitigate the risks.
- 6) Identifying patterns and trends: Project data analytics can help identify patterns and trends in project data, which can provide useful insights for improving project processes.
- 7) Increased efficiency: By automating data collection and analysis, project data analytics can increase efficiency and reduce the workload of project managers.
- 8) Accurate reporting: Project data analytics can help to ensure accurate and timely reporting of project data, which can improve communication with stakeholders.

Overall, project data analytics can be a powerful tool for improving the management of a project, by providing insights and enabling more informed decision making.

HOW WILL PROJECT DATA ANALYTICS MAKE A DIFFERENCE TO YOU AND YOUR CAREER?

Project data analytics can make a significant difference in the management of a project by providing valuable insights and enabling more informed decision making. This can help to improve the efficiency and effectiveness of a project, resulting in better outcomes and increased success.

For example, by using data analytics to track the progress of a project, a project manager can identify potential risks or issues early on and take corrective action to prevent them from impacting the project. This can help to prevent or mitigate problems, such as cost overruns or delays, and ensure that the project stays on track.

Additionally, by using predictive analytics to forecast the outcome of a project, a project manager can identify potential issues before they occur and take steps to prevent them from happening. This can help to avoid problems and improve the chances of the project being completed on time, within budget, and to the required quality standards.



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Here is a non-exhaustive list on the numerous ways that project data analytics can make a difference to your career:

- **Increased job performance:** By using data analytics, project managers can identify potential issues and risks, improve decision making and increase project performance, which can lead to better job performance and opportunities for advancement.
- **Improved ability to manage projects:** By having access to data and analytical tools, project managers can gain a better understanding of project performance, which can help them better manage projects and improve outcomes.
- **Professional development:** By learning to use data analytics in project management, individuals can develop new skills that are in high demand in the field, which can open up new opportunities for professional development.
- **Increased competitiveness:** By using data analytics to manage projects, individuals can demonstrate their ability to work with data, which can make them more competitive in the job market.
- **Better communication with stakeholders:** By using project data analytics, project managers can ensure accurate and timely reporting of project data, which can improve communication with stakeholders, ensuring a better understanding of project progress and increasing the chances of project success.

Overall, project data analytics can make a significant difference and provide a competitive edge helping individuals make data driven decisions. With Project Data Analysts providing valuable business insights to enable more effective decision making will ultimately lead to better outcomes for the organisation and help candidates to stand out from their peers and advance their careers.



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HOW PROJECT DATA ANALYTICS IS RELEVANT TO EVERY DOMAIN AND FUNCTION WITH WORKING EXAMPLES?

Project data analytics is relevant to every domain and function because it can provide valuable insights and enable more informed decision making. By analysing data related to a project, managers and other stakeholders can gain a better understanding of the project and identify potential risks or issues that need to be addressed. This can help to improve the efficiency and effectiveness of a project, leading to better outcomes and increased success.

For example, in the field of finance, project data analytics can be used to track the progress of a project and identify potential cost overruns or other issues that need to be addressed. By analysing data on the project's budget, schedule, and scope, a financial manager can gain a better understanding of the project and take steps to prevent or mitigate potential problems.

In the field of marketing, project data analytics can be used to improve the effectiveness of marketing campaigns. By analysing data on customer behaviour, such as website clicks and purchases, a marketing manager can identify trends and patterns that can be used to develop more targeted and effective campaigns. This can result in higher conversion rates and increased sales.

In the field of human resources, project data analytics can be used to improve the effectiveness of employee training and development programs. By analysing data on employee skills and performance, as well as data on the effectiveness of training programs, an HR manager can identify gaps and areas for improvement. This information can then be used to develop more effective training programs and improve the overall performance of the workforce.

Overall, project data analytics is relevant to every domain and function because it can provide valuable insights and enable more informed decision making, ultimately leading to better outcomes and increased success.



CURRENT CHALLENGES BUSINESS FUNCTIONS FACE

Business functions face a variety of challenges, depending on the specific domain and the organisation. Some common challenges that businesses face include:

- **Competition:** In today's competitive business environment, organisations must constantly strive to differentiate themselves from their competitors in order to attract and retain customers. This can involve developing new products or services, improving the customer experience, or adopting innovative technologies.
- **Changing market conditions:** Businesses must be able to adapt to changing market conditions in order to remain competitive. This can involve responding to shifts in consumer preferences, new technological developments, or changes in the regulatory environment.
- **Limited resources:** Most businesses operate with limited resources, such as budget, time, and personnel. This can make it challenging to prioritise competing demands and allocate resources effectively.
- **Talent shortages:** In some industries, there may be a shortage of skilled workers, making it difficult for businesses to find and retain the talent they need to grow and succeed.
- **Economic uncertainty:** Economic conditions can have a significant impact on businesses, and uncertainty about the future can make it difficult for organisations to plan and make long-term investments.

Overall, business functions face a variety of challenges that can impact their ability to operate effectively and achieve their goals.



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HOW DATA ANALYTICS CAN HELP US TO EVOLVE OUR ROLES, PREPARE US AS CHANGE AGENTS AND UNLOCK THE NEXT GENERATION OF PROJECT DELIVERY?

Data analytics can help to evolve our roles and prepare us as change agents by providing valuable insights and enabling more informed decision making. By analysing data related to a project, managers and other stakeholders can gain a better understanding of the project and identify potential risks or issues that need to be addressed. This can help to improve the efficiency and effectiveness of a project, leading to better outcomes and increased success.

For example, by using data analytics to track the progress of a project, managers can identify potential issues or risks early on and take corrective action to prevent them from impacting the project. This can help to avoid problems, such as cost overruns or delays, and ensure that the project stays on track.

Additionally, by using predictive analytics to forecast the outcome of a project, managers can identify potential issues before they occur and take steps to prevent them from happening. This can help to avoid problems and improve the chances of the project being completed on time, within budget, and to the required quality standards.

Overall, data analytics can help us to evolve our roles and prepare us as change agents by providing valuable insights and enabling more effective decision making, ultimately leading to better outcomes and increased success for the project.

HOW IS DATA USEFUL?

Data is useful because it provides information and insights that can be used to inform decision making. By collecting and analysing data, organisations can gain a better understanding of their operations, customers, and other stakeholders, and use this information to make more informed decisions.



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For example, data can be used to identify trends and patterns, such as changes in customer behaviour or market conditions. This information can then be used to develop more effective strategies and take advantage of opportunities.

Additionally, data can be used to identify problems and inefficiencies, such as bottlenecks in a supply chain or underperforming employees. This information can then be used to develop solutions and take corrective action to improve performance.

Overall, data is useful because it provides valuable information and insights that can be used to inform decision making and drive improved performance.

HOW TO USE DATA TO ANSWER YOUR PROJECT/BUSINESS CHALLENGES?

To use data to answer project or business challenges, the first step is to identify the specific challenges that need to be addressed. This might involve conducting research, collecting feedback from stakeholders, or analysing data on the current situation.

Once the challenges have been identified, the next step is to collect and analyse data that is relevant to those challenges. This might involve gathering data from internal sources, such as financial records or performance metrics, or external sources, such as market research or industry trends.

Once the data has been collected, it can be analysed using various techniques, such as statistical analysis, predictive modelling, or visualisation. This will provide insights and information that can be used to inform decision making and develop solutions to the identified challenges.

Finally, the solutions developed based on the data analysis can be implemented and monitored to ensure that they are effective in addressing the challenges. This might involve implementing new processes, policies, or technologies, and collecting data to track the impact of the solutions.



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Overall, using data to answer project or business challenges involves identifying the challenges, collecting and analysing relevant data, developing solutions based on the data, and implementing and monitoring those solutions.

HOW DO WE TACKLE THE DATA AND DRIVE UP DATA QUALITY?

To tackle data and drive up data quality, organisations can take several steps:

1. Develop and implement clear data governance policies: This involves establishing standards for data collection, storage, and management, as well as defining roles and responsibilities for managing data within the organisation.
2. Implement data quality controls: This involves implementing processes and tools to ensure that data is collected and stored accurately and consistently. This might include things like data validation, data cleansing, and data reconciliation.
3. Invest in data quality management: This involves dedicating resources, such as personnel and technology, to manage data quality on an ongoing basis. This might include things like training staff on data management best practices, or implementing data quality monitoring and reporting tools.
4. Engage with stakeholders to ensure data quality: This involves involving stakeholders, such as business users and customers, in the data quality process. This might include things like soliciting feedback on data quality, or involving stakeholders in data quality improvement initiatives.

Overall, to tackle data and drive up data quality, organisations need to develop and implement clear policies and controls, invest in data quality management, and engage with stakeholders to ensure data quality.



HOW DO WE ACCESS DATA?

There are several ways to access data, depending on the type of data and where it is stored. Some common methods for accessing data include:

1. Manual data entry and extraction: This involves manually entering data into a computer or other system using a keyboard, mouse, or other input device. This is often used for small amounts of data that need to be entered on a one-time basis and then extracted from a local or shared drive later.
2. Importing data from external sources: This involves importing data from external sources, such as other computer systems or databases, into the system being used. This is often done using specialised software or tools that are designed to facilitate data import.
3. Extracting data from existing sources: This involves extracting data from existing sources, such as reports or other documents, and importing it into the system being used. This is often done using tools that are designed to extract data from specific types of sources, such as PDF files or Excel spreadsheets.
4. Querying data from a database: This involves using a specialised programming language, such as SQL, to query data from a database and retrieve it for analysis or other purposes. This is often used for large amounts of data that need to be accessed on a regular basis.

Overall, there are several ways to access data, depending on the type of data and the specific needs of the user.



WHAT ARE THE CURRENT OBSTACLES AND HOW CAN WE NAVIGATE THEM?

The current obstacles to accessing and using data effectively vary depending on the specific situation and the organisation. Some common obstacles include:

1. **Lack of data quality:** This is a common obstacle, as data may be inaccurate, inconsistent, or incomplete, making it difficult to use for analysis or decision making. To navigate this obstacle, organisations can implement data quality controls and invest in data quality management.
2. **Lack of data governance:** Without clear policies and procedures for managing data, it can be difficult to ensure that data is collected, stored, and used in a consistent and compliant manner. To navigate this obstacle, organisations can develop and implement data governance policies and engage with stakeholders to ensure compliance.
3. **Lack of data literacy:** Many organisations struggle with a lack of data literacy, as their employees may not have the skills or knowledge to effectively access, analyse, and use data. To navigate this obstacle, organisations can invest in data literacy training and support for their employees.
4. **Data privacy and security concerns:** With the increasing amount of data being collected and shared, there are growing concerns about data privacy and security. To navigate this obstacle, organisations can implement robust data privacy and security policies and practices, and engage with stakeholders to ensure compliance.
5. **Infrastructure:** can be an obstacle in data analytics because of inadequate storage and processing capabilities can limit the volume and speed of analysis. Also, outdated systems may not support modern analytics tools or techniques. Lack of integration between systems can hinder data access and sharing. Insufficient security measures can expose sensitive data to risks.

Overall, the current obstacles to accessing and using data effectively can be navigated by implementing data governance policies, investing in data quality management and data literacy training, and addressing data privacy and security concerns.



WHAT KIND OF TOOLS DOES A DATA ANALYST USE?

Data analysts use a variety of tools to access, analyse, and visualise data. Some common tools used by data analysts include:

- **Statistical analysis software:** This type of software is used to perform statistical calculations, such as regression analysis and hypothesis testing, on data. Examples include R, SAS, and SPSS.
- **Data visualisation tools:** These tools are used to create graphical representations of data, such as charts, graphs, and maps. Examples include Tableau, Qlik, and Power BI.
- **Data mining tools:** These tools are used to extract patterns and insights from large datasets. Examples include RapidMiner, KNIME, and Orange.
- **Database management systems:** These systems are used to store, manage, and query data from databases. Examples include MySQL, SQL Server, and Oracle.

Overall, data analysts use a variety of tools to access, analyse, and visualise data, depending on the specific needs of the analysis and the data being used.

UNDERSTANDING DATA ANALYTICS TERMINOLOGY

Data analytics is a field that involves the use of techniques and tools to extract insights and information from data. There are many terms used in the field of data analytics, and it is important to understand these terms in order to effectively use and interpret data analytics results.

Here are some common terms used in data analytics, along with brief explanations:



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- **Data:** Data refers to the raw facts and figures collected from a variety of sources, such as surveys, sensors, or transactions. Data can be structured, meaning it is organised into a specific format, such as a table or database, or unstructured, meaning it is in a more free-form format, such as text or images.
- **Data mining:** Data mining is the process of extracting patterns and insights from large datasets. This can involve using algorithms or other techniques to identify trends, relationships, or anomalies in the data.
- **Data visualisation:** Data visualisation is the process of creating graphical representations of data, such as charts, graphs, or maps. This can make it easier to understand and interpret data, and can help to identify patterns and trends that may not be immediately apparent from looking at the raw data.
- **Big data:** Big data refers to large and complex datasets that may be difficult to process using traditional methods. This type of data requires specialised tools and techniques in order to extract insights and value from it.

Overall, understanding data analytics terminology is important for being able to effectively use and interpret data analytics results.

CAREERS ADVICE AND EDUCATIONAL PATHWAYS

here are some careers advice and educational pathways for individuals interested in pursuing a career in data analytics:

1. **Identify your goals:** Before embarking on a career in data analytics, it is important to identify your goals and motivations. This will help you to choose the right educational pathway and career path that align with your interests and abilities.
2. **Develop the necessary skills:** Data analytics involves a variety of skills, such as programming, statistics, and visualisation. To pursue a career in data analytics, you will need to develop these skills through education and training.
3. **Choose the right educational pathway:** There are many different educational pathways to pursue a career in data analytics, ranging from formal degree programs



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to online courses and workshops. Choose the right pathway based on your goals, interests, and availability.

4. Network and gain experience: Building a network of contacts and gaining experience are important for advancing in a career in data analytics. This can involve joining professional organisations, attending conferences and workshops, and completing internships or other hands-on learning opportunities.

Overall, pursuing a career in data analytics involves identifying your goals, developing the necessary skills, choosing the right educational pathway, and networking and gaining experience.